

o11ycon 2018

Discussion findings

Lightning talks presenting our OSSD (Open Space-Style Discussion) Sessions

Thanks to the amazing attendees who came to a conference and were told in the morning that not only did we have to carve out what our industry means when we talk about observability, but also throw together a slide deck about it by the end of the day. This is what we made together.

Creating a culture of O11y

“o11y is more than tooling, it's a culture”

Summary What did we talk about? Why is this topic interesting?

- What does O11y Culture look like, what values drive it
- What challenges lie ahead and what take away actions do we have.

Interesting takeaways Compelling conclusions! Surprising realizations! Relatable tips!

- Many similar culture characteristics to Lean/DevOps/DevSecOps/High Perf... “Be A Learning Organization”
- Values - Trust, Empathy, Curiosity - Need to prove out to leadership to create incentives that will drive behaviour
- If you don't have a learning org / data driven leadership ... solve that first! (or Quit Your Job*)

Call to action How we'll apply our findings, change our behaviors, etc

- Shift Observability Left - Create tests for observability hygiene in CI (peer review, unit, integration, etc)
- Include an “Observer” persona in design / user stories
- Get some quick wins and Create Champions/Advocates at Leadership and Peer levels

o11ycon slack discussion channel: #o11y_culture_change

Link to notes: <https://docs.google.com/document/d/1RYT5N3LtF4myswFpICfQUql2adbtlhjwem9E-AhPU9c/edit?ts=5b6382ac>